

# ASCP in Housing & Communities

Conference | Exhibition | Awards

11-12 June 2024 | Celtic Manor, Newport

## EVENT PREVIEW

The leading event for safety & compliance professionals in social housing and facilities management.

[SEE THE FULL AGENDA](#) →

CONTINUOUS PROFESSIONAL  
**16**  
Hours  
DEVELOPMENT

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knowledge in



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Attend 'the best conference  
in the housing calendar'

Ian Thomson MRICs, Executive Director of Assets, Magenta Living



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## A welcome from Matt



Welcome to your comprehensive guide to the ASCP Safety & Compliance Conference June 2024. We've a fantastic [Agenda](#) for you; 2 days jam-packed with expert and inspirational speakers and 16 hours of CPD.

As well as over 20 expert speakers, this year we have two inspirational speakers – [Sir Ranulph Fiennes OBE](#) and [Richard McCann](#). Grab some personal development too with the [Women in Compliance session](#). The quality of exhibitors in the [Exhibition Hall](#) is second to none; these companies, along with yourselves as housing providers, are key to the delivery of warm safe homes. This is a principle that I hold dear – it's a basic human right.

Over the 2 days we will cover gas safety, electrical safety, fire safety, asbestos and legionella, plus building safety, damp and mould, net zero and safety leadership. These include a number of case study based ASCP Member presentations; real life experience, the good the bad and the ugly of how they are dealing with current challenges and pressures.

Isobel Ames from the DLUHC, will share the government's latest work to introduce 'Awaab's Law', which sets new requirements for social landlords to address hazards such as damp and mould in homes within fixed time periods. Following this legislative update ASCP Member Fleur Whittingham Director of Property at Connexus will detail how they switched their damp, mould and condensation provision from external contractors to internal provision.

Elsbeth Grant, a leading fire safety expert will deliver compliance with Gateways 1, 2 & 3 of the Building Safety Act 2022 for emergency arrangements for vulnerable people. Partner, Lachlan McLean from

Forbes solicitors will also discuss the Building Safety Act from a regulatory perspective, including an overview of the key aims and concepts, clarifying some of the more confusing elements, what's already in force and importantly, what's on the horizon. You can also expect an innovative presentation from Urbain Bruyere around safety leadership – 'Unlocking Leadership Wisdom: A Journey into Safety, Trust and Human Connection'.

The DSEAR panel discussion will tease out the importance of this auditing. This responsibility can be misunderstood, you may be on the wrong side of legislation – never a good place to be!

And now to this year's inspirational speakers. Sir Ranulph Fiennes OBE – the incredible British explorer will wow us with his tales of exploration and stoicism in inhospitable parts of the globe. Richard McCann will also take to the stage to tell his transformative story from heart breaking childhood to captivating audiences worldwide with over 3,000 keynote appearances. These presentations are to remind and inspire us that, although we may have to dig deep, it is within us to not only survive but thrive in the face of adversity. The human spirit is capable of so much.

The [ASCP Awards Ceremony](#) is one evening in the social housing calendar you do not want to miss! We recognise and reward those outstanding organisations, companies and individuals who go above and beyond. We also know that quality business conversations and team building also take place during the evening.

I can't wait to welcome you – I can guarantee you will leave with more knowledge and contacts than when you arrived!

See you there.

**Matt**

Chief Executive Officer, ASCP Group  
msharp@corgitechnical.com



# Learn. Network. Be Inspired

## WHY ATTEND

The ASCP Safety & Compliance Conference is a hotspot for collaboration – bringing together not only those involved in managing and delivering safety and compliance, but also those involved in supporting it such as suppliers of products and services.

Delegates attend to learn from the experts, however learning from your peer group is equally valued; the Conference format is designed to deliver just that. Grow your network and learn from the sector – there are so many changes happening it's vital the sector works together on solutions for the future of your organisation and your residents.

### Sectors that attend the Conference include:

- Housing associations
- Local authorities
- Contractors
- Facility management
- Product manufacturers
- Service suppliers

### Typically, the following type of job functions attend the Conference:

- CEO
- Director of Assets
- Operations Director
- Property Director
- Head of Compliance
- Compliance Manager
- Building Safety Manager
- Contractors & Service Providers
- Customer/Property Safety Manager
- Gas Manager
- Electrical Manager
- Asset Manager
- Fire & Asbestos Contract Manager
- Heating & Renewables Manager
- Team Leader

## Budget approval

Struggling to get budget approval to attend the Conference & Awards? Then take a look at this template – it may well help you to justify attendance.

[Download template](#) ➔

Together  
for Safety



## DAY 1: Tuesday 11 June

### Launch of the Annual ASCP Safety and Compliance Barometer

Matt will detail the intention of this new annual barometer - a comprehensive overview of the sector's response to legislative changes, the challenges faced in executing new compliance requirements, and the opportunities that lie ahead.

**Matt Sharp**  
CEO – ASCP

### Case Study: How Insufficient Asbestos Compliance Can Affect An Entire Organisation

Using real events within the housing sector, Emma will illustrate the potential impact of incorrect asbestos compliance and the resulting fall-out from the HSE investigation. You will come away armed with the knowledge required to avoid similar outcomes in your organisation.

**Emma Willey**  
Managing Director – ACS Group of Companies

### Damp, Mould and Condensation Response – Connexus Experience of Internal v External Delivery of Solutions

The why and how Connexus brought its response to damp, mould and condensation to internal provision, from using external contractors.

**Fleur Whittingham**  
Director of Property – Connexus

### Think Your Multi Occupancy Buildings Are Gas Compliant?

Trevor will highlight the issues CORGI finds in some multi occupancy buildings, specifically those that fall outside the remit of the Building Safety Act. IGEM/G/5 still applies to these smaller buildings – don't fall short of this standard!

**Trevor Batt**  
Technical Safety Manager –  
CORGI Technical Services

### Building Up the New Approach to Safety

An overview of the Building Safety Act. Lachlan will discuss the key aims and concepts along with clarification of some confusing elements, what's already in force and what's on the horizon.

**Lachlan McLean**  
Partner, Higher Court Advocate (Civil) –  
Forbes Solicitors LLP

### Electrical Safety Through Competence

Mike will take us through the current drive for higher consistent levels of electrical competency and evidence thereof. The role of the Building Safety Regulator in England, new legislation requirements for all buildings but in particular higher risk buildings, how these changes impact the Electrotechnical Assessment Specification for Certification Bodies and what do electrical contractors need to do.

**Mike Smith**  
Technical Director – ECA

### How Stored Water Will Help in the Drive to Net Zero

Stored domestic hot water will become increasingly important in achieving a decarbonised housing stock. Andy Farquhar will discuss approaches to hot water efficiency and usage, in addition to safety considerations.

**Andy Farquhar**  
Senior Heat Pump Product Manager –  
Ideal Heating

### Inspirational Speaker: Richard McCann

Thriving Against All The Odds

[Read more](#)

### Working Towards a Net Zero Future at Magenta

Magenta Living's progress to net zero and the opportunities and challenges we all face in getting there.

**Ian Thomson**  
Executive Director of Assets – Magenta Living

### Women in Compliance Coaching & Networking Session

Your Personal Values: The what, why & how

[Read more](#)



## DAY 2: Wednesday 12 June

### President's Address

**Claire Heyes**  
President – ASCP

### Putting Customers First

How Abri's mantra of 'behind every number is a person' materialises in practice and how they have expanded that concept into their contractor community, to deliver customer focussed service at every touch point.

**Mark Sayer**  
Director of Safety & Resilience – Abri

### Unlocking Leadership Wisdom: A Journey into Safety, Trust and Human Connection

The session explores strategies for building trust, addressing workplace challenges, and the transformative power of language in leadership communication.

**Dr. Urbain Bruyere**  
Safety Leadership Influencer – Safety Curiously

### Inspirational Speaker: Sir Ranulph Fiennes OBE

The world's greatest living explorer according to the Guinness Book of Records.

[Read more](#)

### Preparing the UK's Housing Stock for the Future of Heating

This presentation discusses how to future proof the UK housing by using low temperature systems and introducing high recovery cylinders.

**Paul Honeyman**  
Head of Product Management – Vaillant

### Evolving Together: How Technology and Legislation are Redefining Training in Housing

What does 'professionalisation' look like for our sector? The ASCP's proposals for benchmarking skills and what can we learn from other professional sectors.

**Alex Noble**  
Head of Learning and Technology – ASCP

### Managing Legionella Contractors: Competence and What Happens When It Goes Wrong

How can you tell if your contractor is competent? What are your responsibilities and why simply following legislation is not enough. A case study-based presentation.

**Jemma Tennant**  
Chair – Water Management Society (from June 2024)

### Compliance with Gateways 1, 2 & 3 of the Building Safety Act 2022 for Emergency Arrangements for Vulnerable People

An overview of the legislative requirements, regulations, and guidance relating to emergency planning for vulnerable people in HRBs. Elspeth will also cover the organisational and personal liabilities of non-compliance.

**Elsbeth Grant**  
CEO – Triple A Solutions

### Inspection and Testing of Electrical Equipment – Not Just a Tick Box Exercise

Calum will review the duties of landlords in respect to the maintenance of electrical equipment. Is quantity over quality, reduced competency levels, absent policies and procedures, and a lack of awareness of the dutyholders' responsibilities increasing the risk to those using electrical equipment?

**Calum Mansell**  
Technical Safety Manager, Electrical – CORGI Technical Services

### Navigating LiveWest's Passage to Building Safety Excellence

The challenges, success stories and lessons learned as LiveWest adapt to meet the requirements of the Building Safety Act.

**Bex Gibson**  
Building Safety Delivery Manager – LiveWest



## DAY 2: Continued

### Awaab's Law – Timescales for Repairs in the Social Rented Sector

A presentation on the government's work to introduce 'Awaab's Law', which will set new requirements for social landlords to address hazards such as damp and mould in social homes within fixed time periods.

**Isobel Ames**  
Social Housing Health, Safety and Repairs –  
Department for Levelling Up, Housing and  
Communities

### Electric Vehicle Installations – Pitfalls and Potholes to Avoid

Gary will detail the problems ECA have witnessed with EV chargers, installations, RCDs and general quality.

**Gary Parker**  
Head of Technical Standards – ECA

### DSEAR Panel: Stepping Up to Your Hidden Responsibilities

Led by CORGI's Mark Duffy this panel will discuss DSEAR Risk Assessments from a highly practical viewpoint - benefits, duties, barriers, outcomes and learnings. Plus, the consequences of failing to do these often-missed assessments.

**With Tara Jones – Gloucester City Homes,**  
**Alison Silverback – Havebury Housing**  
**Partnership. Additional panellist TBC**  
**Mark Duffy, Technical Safety Manager –**  
**CORGI Technical Services**

## DAY 3: Thursday 13 June

### Help for Social Landlords for Financing the Decarbonisation of UK Homes

Antoine will explain how Retrofit Credits – a carbon crediting scheme that is now in its second year of operation – is leveraging significant additional funding into the decarbonisation of UK homes. Antoine will detail how HACT works proactively with social housing organisations to accelerate their net zero programmes, providing them with an additional revenue stream that HACT estimate could pay for 15-20% of the costs of a full house retrofit.

**Antoine Pellet**  
Head of Retrofit Credits - HACT

### The Impacts Other Works Can Have on Gas Safety

Do you consider gas when you are undertaking other works on properties e.g. refurbishments, upgrades, etc., as this work can affect gas safety. This work could be anything from changing windows, RWE, replacing a roof, installing extractor fans, extensions, changing the use of a room or changing a gas appliance. By adding this consideration to your plans prior to starting work you could avoid dangerous and potentially costly mistakes.

**Mark Baker**  
Technical Safety Manager - CORGI Technical  
Services



**KEY:** ■ Safety & Compliance ■ Gas safety ■ Electrical safety ■ Inspirational speaker



## Inspirational Speaker – Tue 11 June

### Thriving against all odds

**We are really excited that Richard McCann will be joining us on Tuesday 11 June as a Guest Speaker at the Conference. He will inspire us with his transformative story from heartbreaking childhood to captivating audiences worldwide with over 3,000 keynote presentations.**



Richard's journey is a profound narrative of overcoming adversity, marked by an extraordinarily challenging upbringing. Born into poverty, Richard's early life was filled with hardships, from wearing shoes without toes to being listed on the at-risk register. His life took a tragic turn when he lost his mother to the infamous serial killer Peter Sutcliffe, and thereafter, he was raised by his estranged and violent father. This turbulent childhood left him with diminished confidence and self-esteem.

Richard's struggles continued into his adult life; he left school without any qualifications and cycled through dead-end jobs before enlisting in the army, only to be medically discharged due to psychological reasons. His battle with drugs and a failed suicide pact with his sister marked the nadir of his life. However, it was at this point that he chose to turn his life around, recognising the value of life and embarking on a journey of self-reconstruction.

In 2004, Richard authored a book detailing his life experiences, which not only became a No. 1 bestseller but also ranked as the 5th bestselling non-fiction book in the UK for 2005. His story has gained widespread recognition, featured on Netflix and portrayed through both his childhood and adulthood in the impactful ITV drama 'The Long Shadow.'

Richard McCann's story is not just about the challenges he faced but about the resilience and determination to transform his life. His presentations are memorable leaving a lasting impression.

Richard's story is an unforgettable testament to the human spirit's capacity to triumph over adversity.



Richard we've had some fantastic feedback from delegates at the Conference in Berlin last week but I thought you may like this...

**"As for Richard McCann – the best motivational speaker I've heard and that list includes the likes of Neil Armstrong, Bob Geldof and Seb Coe."**

**John Jennings**  
Sales Director, Roche





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Thank you so much ASCP!  
Thoroughly enjoyed the **very informative** Conference and can't wait until next year's.

**Nathalie Rees**  
Compliance Officer at Muir Group Housing Association

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## Inspirational Speaker – Wed 12 June

**Every year the ASCP Conference features a speaker to inspire you and to demonstrate what the human spirit is truly capable of. Previous speakers have detailed how they have championed in times of extreme adversity. This year will be no different.**

We are delighted to announce that our 2024 inspirational speaker is **Sir Ranulph Fiennes OBE** described by the Guinness Book of Records as the world's greatest living explorer; there's nothing safe nor compliant about this man! Behind the stiff upper lip and glorious wit Sir Ranulph is one of the most inspiring leaders you could ever encounter.

Sir Ranulph, commonly known as 'Ran', was the first man to reach both poles by surface travel, and the first to cross Antarctica unsupported. He is also the oldest Briton to climb Everest. In 2003, only 3½ months after suffering a massive heart attack and double bypass operation, he ran 7 marathons on 7 continents in 7 days. He also ran an ultramarathon in the Sahara. He undertook the first expedition to attempt to cross the Antarctic continent on foot during the southern winter, at temperatures of minus 90C; but sadly, frostbite forced his withdrawal. Despite the setback, Ran believes that 'if you are lucky enough to be able to walk without a crutch, you might as well go for it.'

In 1993 he was awarded an OBE for 'human endeavour and charitable services'; through his expeditions, Ran has raised large amounts for charities.

Ran is also a prolific writer with 23 books to his name, including the 1991 UK bestseller *The Feather Men*, and in 2003 the top selling biography of Captain Scott.

In 2011 *The Feather Men* was released as a major motion picture 'Killer Elite' starring Robert De Niro.

Sir Ranulph will inspire us with his stories of overcoming adversity, understanding risk and choosing the best path to literally...stay alive; it's all in a day's work for Ran!

**Don't miss this opportunity to be inspired by a true British legend.**

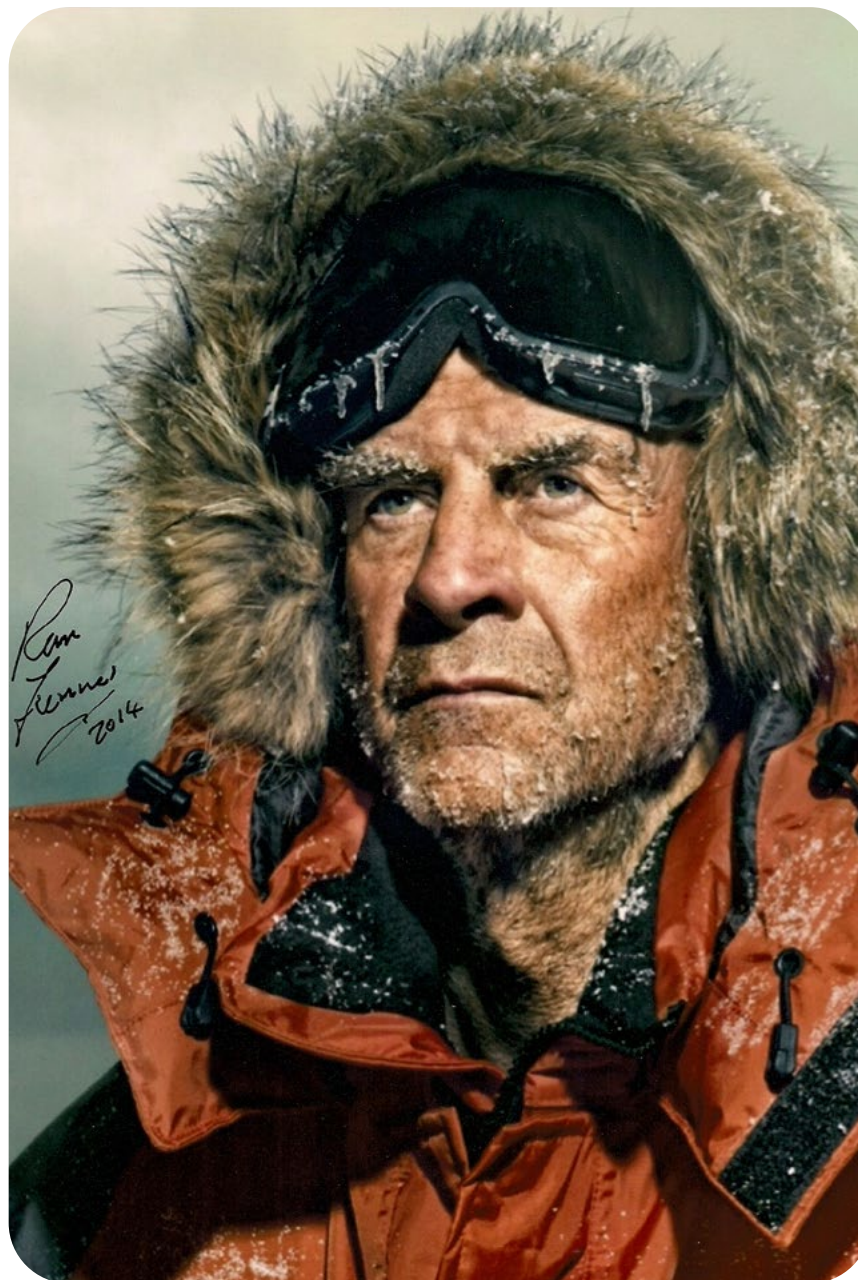


Photo credit >



**The Awards ceremony takes place on the evening of 12 June 2024 at Celtic Manor. Tickets for the ceremony can be bought independently but, why not come to the Conference too? The majority of guests at the Awards also attend the Conference to continue conversations and benefit from the additional networking opportunities.**

The whole evening is dedicated to you – to celebrate your success! We have a fantastic evening planned – we push the boat out so you can celebrate in style. The Awards ceremony culminates in announcing the winners of the 15 Awards – will you be called to the stage to collect your trophy?! In addition to this main highlight, we have a whole evening of fabulous entertainment planned for you...

Hal Cruttenden is our compere and comedic act. Hal is a stand-up comedian, actor, presenter and writer. We also expect Britain's Got talent semi-finalists Johns' Boys Welsh male choir to raise the roof with a rousing performance.

Hal is one of the country's most-loved stand-ups, selling out shows up and down the country. He is best known for his TV appearances on the likes of Live at the Apollo, Have I Got News For You, The Royal Variety Performance, Would I Lie To You, The Great British Bake Off: An Extra Slice and The Apprentice: You're Fired. He has also written and starred in his own sitcom, 'Hal' on Radio 4 and made acting appearances in many TV programmes including Shackleton, Eastenders and Touching Evil. Hal's performance will be a brilliant comedy set.

But, following Hal and Johns' Boys the entertainment doesn't stop there - we will dance the night away to a live band; get on the dance floor and throw some shapes!

Who attends this glittering Awards? It's a perfect mix of social landlords, product manufacturers, service suppliers and contractors to the social housing sector. It's a great environment to reward your staff, entertain and/or network in a convivial atmosphere. Importantly, this year we will also be supporting the [HACT charity](#) during the evening; our chosen charity to benefit from your generosity.

Tickets are limited – last year was a sell-out. Don't delay get your tickets booked urgently, especially to sit together with your team/customers.

[Book Awards Tickets](#) ➔





## Award Finalists 2024

We are delighted to announce the 2024 ASCP Safety & Compliance Award Finalists – congratulations to everyone! But who will win these prestigious Awards? Come along to this Black Tie event 12 June, Celtic Manor Newport to find out!

### Best Response to Damp & Mould Award

- Cheltenham Borough Homes/Council
- Connexus Group
- Gravesham Borough Council
- Havebury Housing Partnership
- Mid Devon District Council
- Saffron Housing Trust

#### Sponsor



### Building Safety Initiative of the Year Award

- Fiska Ltd
- Gentoo Group
- Gravesham Borough Council
- Notting Hill Genesis
- ONE Engage
- South Tyneside Homes
- St Leger Homes Doncaster

#### Sponsor



### Best Supplier to the Social Housing Sector Award

- Aico
- Dodd Group
- EnviroVent
- Fire Consultancy Specialists
- Intratone & Orbit
- Low Carbon Exchange
- Propeller Powered Ltd
- Resideo
- Sentinel Performance Solutions

#### Sponsor



### Safety Leadership Award

- Aaron Services Ltd
- Equans
- Platform Housing Group

#### Sponsor



At this year's Awards Ceremony we will be supporting [HACT charity](#). As the charity of the social housing sector, HACT have supported the transformation and development of housing providers for over 60 years. They believe the provision of housing is about more than just bricks and mortar – it's about enhancing peoples' lives. HACT believe that housing providers are at their most successful when focused on the social value they create and meeting the needs of their residents and investing in their thriving communities. This is HACT's raison d'être. By partnering with organisations across the housing sector, HACT drive value for residents and communities through insight-led products and services which encourage innovation and foster collaboration.

**Form previous years' fundraising we know you will give generously during the evening. Thank you.**



# Award Finalists 2024

## Safety & Compliance Initiative of the Year Award

- Clarion Housing Group
- Northern Ireland Housing Executive
- Saffron Housing Trust
- South Tyneside Homes
- Voicescape

### Sponsor



## Electrical Contractor of the Year Award

- Aaron Services Ltd
- Connexus Group
- Darlington Borough Council
- ECS Group
- Platform Housing Group
- South Tyneside Homes

### Sponsor



## Heating Contractor of the Year Award

- Aaron Services Ltd
- Connexus Group
- Dodd Group
- Gateshead Council
- K&T Heating Ltd
- Platform Housing Group
- Sure Maintenance
- Trust Electric Heating

### Sponsor



## Net Zero Initiative of the Year Award

- Aaron
- Dodd Group
- Dosafil Residential Technologies Ltd
- Glen Dimplex Heating & Ventilation
- Livv Housing Group
- Magenta Living
- Total Environmental Compliance
- Trust Electric Heating

### Sponsor



## Women in Safety and Compliance Award

- Alison Silverback, Havebury Housing Partnership
- Carly Hughes, Immerse Safety Ltd
- Christina Royds, Orbit
- Eleanor Graham-Law, Equans
- Emma Atkinson, Ongo Homes
- Emma Jorgenson, believe housing ltd
- Gemma Darville, Gentoo Group
- Hayley Cross, Orbit
- Laura Dougan, St Leger Homes Doncaster

### Sponsor



## Safety & Compliance Training & Development Award

- Axis Europe Plc
- Northern Ireland Housing Executive
- Platform Housing Group
- Saffron Housing Trust
- Ventro Group

### Sponsor



# Award Finalists 2024

## Partnership & Collaboration of the Year Award

- Aaron Services Ltd & Longhurst Group
- ADEY Innovation, City Plumbing, Vericon Systems & SHAL Housing
- Aico & Hull City Council
- Clarion Housing Group and Smith & Byford
- Equans & Birmingham City Council
- Glen Dimplex Heating & Ventilation and Centrica
- Gravesham Borough Council, Kensa Contracting, Swale Heating & Carbon 3
- Livv Housing Group & C365Cloud
- Intratone, Nottingham City Homes & Total Integrated Solutions
- Orbit and PLP Fire & Security Ltd
- Platform Housing Group & Rooftop Housing Group
- Voicescape & Progress Housing

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## Product of the Year Award

- Aico
- Dosafil Residential Technologies Ltd
- Fiska Ltd
- Hewer Facilities Management Ltd
- Intratone
- Mitsubishi Electric
- Riskhub
- Sandwell Metropolitan Borough Council
- Sentry Doors
- Testo UK
- Thomas Dudley Ltd
- Triton Showers
- Trust Electric Heating
- Vericon Systems
- Worcester Bosch

Sponsor



## Customer Service Excellence Award

- Aico
- Gloucester City Homes
- Platform Housing Group
- Safety Inspection Solutions
- Vericon Systems

Sponsor



## Best Initiative to Combat Fuel Poverty Crisis Award

- Aaron Services Ltd
- Endo Enterprises UK Ltd
- Gravesham Borough Council
- Livv Housing Group
- Low Carbon Exchange

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## Rising Star Award

- Anthony Barnes, Equans
- Emily Jones, Grand Union Housing Group
- Gillian Finch, Salvation Army Housing Association
- Heather James, Connexus Group
- Jessica Edwards, Phoenix Gas Services
- Kane Dhillon, Golding Homes
- Lauren Cobby, Equans
- Lauren Scaramuzza, Equans
- Olivia Hullah, Trust Electric Heating

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# ASCP2024

Safety & Compliance Awards



## BOOK YOUR TICKETS!

Enjoy a black tie celebratory evening with fine dining and top class entertainment. This is one night in the social housing calendar that you do not want to miss!

- ★ Celebrate your successes
- ★ Reward your team for their hard work
- ★ Entertain customers
- ★ Meet other social landlords and suppliers in a convivial atmosphere



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Well done ASCP on a brilliant conference with **lots of learning** across the Safety and Compliance Big 6.

**Liane Davies Sheppard**  
Director of Property Services, LiveWest



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Achieving net zero



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# Event – 2 page summary

## Conference Agenda

Includes gas safety, electrical safety, fire safety, asbestos, legionella, building safety, damp and mould, net zero, safety leadership and professionalisation.

[See full agenda ➔](#)

## Key Dates & Timings

### Conference: Tues 11 June

10.30 – Arrival at Celtic Manor  
 10.30 – Women in Compliance session  
 Noon – Lunch in the Exhibition Hall  
 13.00 – 17.00 Conference  
 19.00 – Delegate BBQ: Roof Top Terrace

### Conference: Wed 12 June

8.30 – Coffee in the Exhibition Hall  
 9.30 – 16.30 Conference

### Awards Ceremony: Wed 12 June

19.00 – Drinks Reception  
 19.30 – Dinner Served  
 01.00 – Carriages

### Technical Workshop: Thurs 13 June

9.30 – 11.00 Workshop

**2-Day Conference Ticket:**  
**£355.00\* +VAT**

## Expert speakers

[Take a look at all speakers ➔](#)



**Isobel Ames**  
 Social Housing Health, Safety and Repairs – Department for Levelling Up, Housing and Communities



**Dr. Urbain Bruyere**  
 Safety Leadership Influencer – Safety Curiously



**Lachlan McLean**  
 Partner, Higher Court Advocate (Civil) – Forbes Solicitors LLP



**Elsbeth Grant**  
 CEO – Triple A Solutions



**Mike Smith**  
 Technical Director – ECA



**Ian Thomson**  
 Executive Director of Assets – Magenta Living



**Mark Sayer**  
 Director of Safety & Resilience – Abri



**Emma Willey**  
 Managing Director – ACS Group of Companies

## Inspirational speakers – Achieving in the face of adversity



**Tue 11 June**



**Wed 12 June**



# Event – 2 page summary

## Exhibition Hall

Browse the Exhibition Hall – arrange to meet your current suppliers or source new suppliers. Be inspired by new products and technology. Enhance your CPD.



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## Awards Ceremony

- 7pm Wed 12 June
- Stunning, atmospheric black-tie event
- ASCP Safety & Compliance Awards Winners announced
- Fine dining 3-course meal including wine
- Comedy set from Hal Cruttenden
- Dance the night away to a live band

**Awards Ticket: £135.00\* +VAT**

\*Membership price. See [non-member ticket prices](#).

## Women in Compliance

**Your Personal Values: The what, why & how**

90 mins personal development session with professional coach.



## Venue

- Celtic Manor, Newport (Jcn 24, M4)
- Outstanding facilities - including a pool, gym, and spa
- Top class catering
- Stunning Rooftop Terrace



# Celtic Manor, Newport

What's not to like about our 2024 venue – the prestigious Celtic Manor?!

**This glorious hotel is the perfect venue to host the ASCP Conference. Exhibition and Awards. It's just 2 minutes from Jcn 24, M4.**

As you might expect from a hotel of this calibre – the facilities are outstanding. Great leisure facilities including a pool, gym, and spa. The catering is also top-notch. Plus, discounted room rates are available to delegates.

The moment you walk into the foyer you will be impressed by this venue. Our 2-day conference will be held in the stunning Caernarfon Suite, with its high ceilings and generous layout, easily seating our 300+ delegates. We work hard to create an atmosphere where the conference is the perfect place for you to learn and network.

On the lower floor, the purpose-built exhibition hall will be host to 70 exhibitors.

On the evening of the 11 June, following the first day of the Conference, we will host a BBQ at the Rooftop Terrace, overlooking the Welsh countryside. For all social landlords and contractors this is included in your Conference ticket.

By night, the Caernarfon suite is completely transformed into a spectacular event space fit for a dazzling black-tie gala dinner and awards evening; let's celebrate in style.

THE VENUE



We can sometimes lack personal development yet invest heavily in technical knowledge. ASCP’s Women in Compliance seeks to address this imbalance. The annual Women in Compliance personal development session is hosted at the ASCP Conference. Everyone attending the Conference is welcome to attend, at no additional cost. This 1.5 hour event is delivered from a female perspective.

The ASCP’s Professional development coach Stephanie Smith will be leading a session exploring personal values.



**Tuesday 11 June, 10.30 – Noon**  
**Celtic Manor**

**Your Personal Values:**  
**The what, why & how**



Personal values are the principles and beliefs that guide our actions, decisions, and behaviours. They shape our character and influence how we interact with others and the world around us.

In this session we will explore your personal values and how you can use them to enhance your relationships, career and everything in-between.

- ➔ What are personal values?
- ➔ Why they are important?
- ➔ And ultimately – what are yours?!

**Coming to the Conference? Then don’t miss this opportunity for some personal development from a professional coach.**

[To attend RSVP here ➔](#)

Women in Compliance is a **member benefit of ASCP membership**. It aims to empower women to navigate their personal and professional lives with confidence, authenticity, and a sense of purpose.

We aim is to inspire multiple generations of women from diverse cultural backgrounds to embark on a personal journey of self-discovery. We help women to find their voice and not be afraid to speak out, by fostering confidence and self-assurance. We also encourage women to embrace their true identities, skills, and overall strengths.





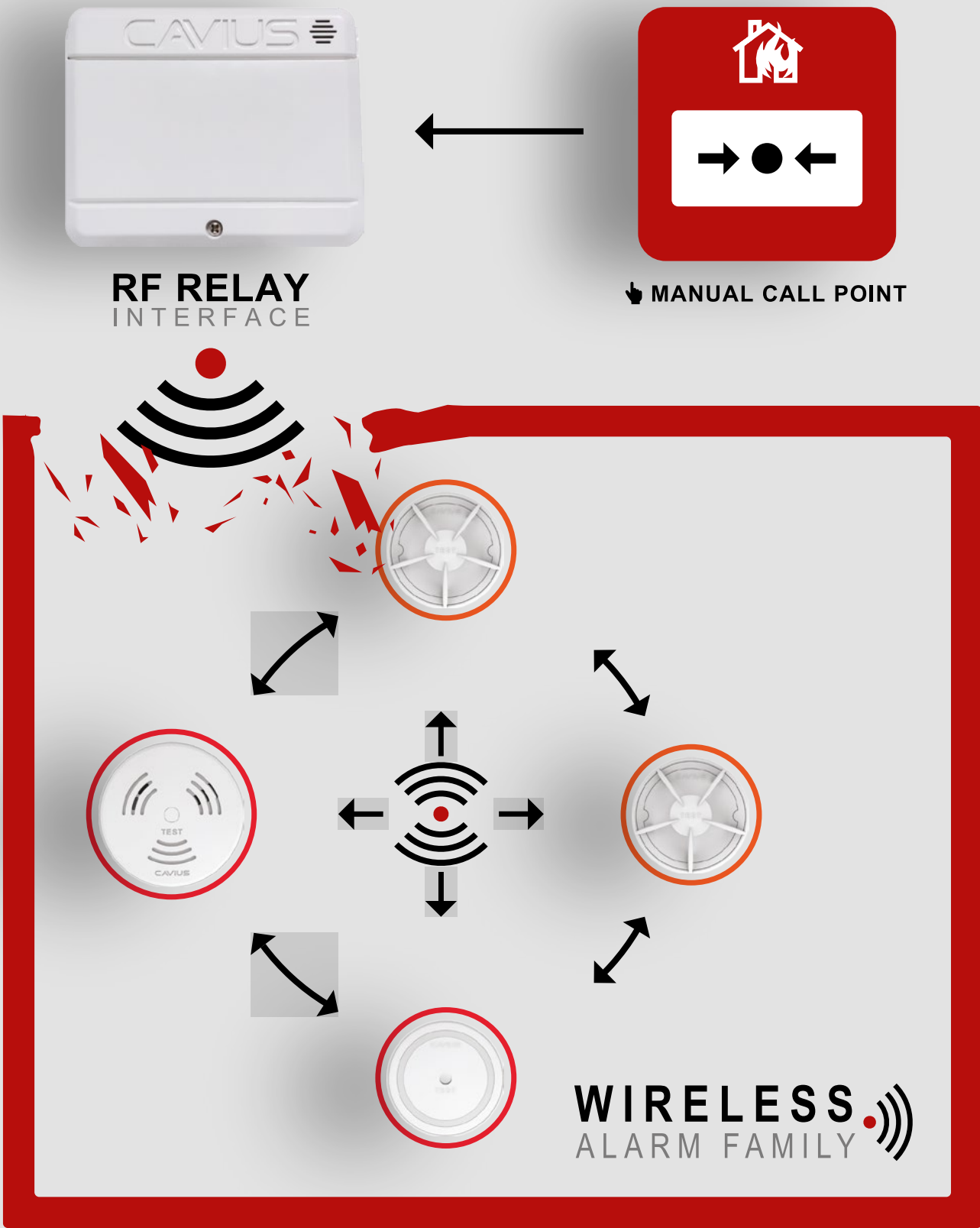
”

What a fantastic conference, full of **excellent content and speakers**. I always come away with a gem or two and by far it is the best conference in the housing calendar. Great Awards evening too.

**Ian Thomson**  
Executive Director of Assets,  
Magenta Living

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## ASCP | in Housing & Communities

Exclusive Member Rate  
Conference/Awards Tickets

The Association of Safety and Compliance Professionals (ASCP) is the leading community for safely managing social housing assets and wider facilities management. We provide a voice for you to raise safety and compliance standards, helping you to keep your residents safe. We also help to raise members' own profiles and support your individual career development.

### Stronger together

We facilitate the sharing of best practise – a central focus for safety and compliance in the UK.

- › Community Hub – engage with other members, ask questions, technical and sector updates, discussions, polls and more
- › We successfully lobbied the Government for the introduction of Regulation 36a
- › We canvassed the Government during COVID 19 re the annual gas safety checks
- › We were invited to join the MHCLG Social Rented Sector Electrical Safety Working Group to represent your views
- › Networking opportunities

### Annual Conference and Awards Ceremony

Attend the annual two day ASCP Safety & Compliance Conference.

- › Great value member rate tickets
- › 20+ expert speakers covering all areas of compliance
- › Exhibition Hall – meet new or existing suppliers
- › Attend the prestigious ASCP Safety & Compliance Awards Ceremony
- › Learn, network and be inspired!

### Technical expertise

Ensure you keep up to date with all things technical.

- › ASCP Live!
  - Join us in-person
  - Discuss the latest Technical Bulletins, industry updates and recent technology developments with manufacturers
  - Meet with like-minded professionals – build your network
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- › Online technical events
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### Qualifications and courses

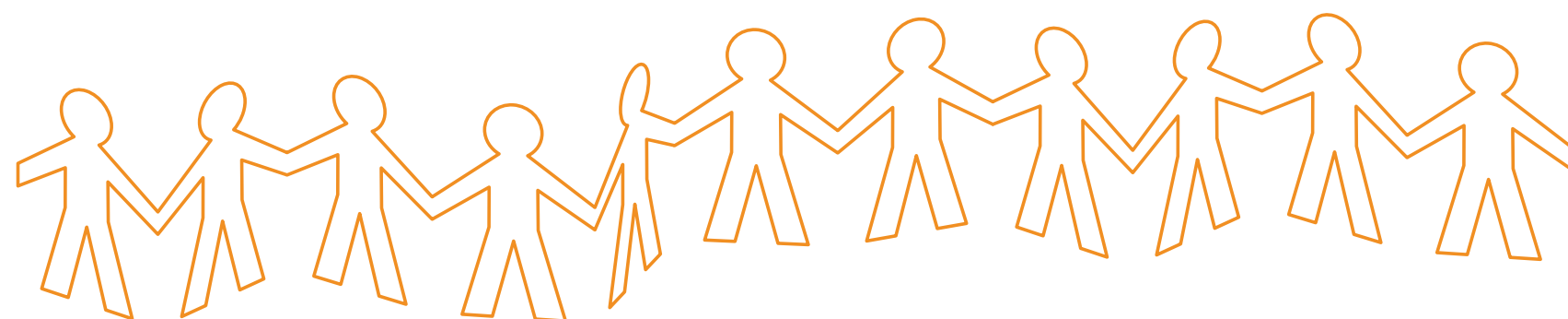
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# Visit the buzzing Exhibition Hall

Exhibition Headline Sponsor

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HEATING

**Alongside the conference, a large Exhibition Hall hosts a wide range of exhibitors, showcasing the latest products and services to the sector, where you'll find a wealth of product and service expertise, all geared to social housing and facilities management.**

It's also an ideal opportunity to update your CPD. Make the most of your 2 days at the conference – arrange to meet your current suppliers or maybe source new ones.

Every year the Exhibition Hall buzzes with activity – questions being asked, demos being given, advice sought. Take the opportunity to chat with exhibitors about the latest innovations and technical solutions.

From leading boiler manufacturers to nationwide merchants, from heating and storage to pipes, valves and fittings. From electrical components to condensation and mould solutions. From fire safety to refuse chutes and compliance data management systems – they are all there!

Take a look at the A-Z of suppliers that you'll find in the 2024 Exhibition Hall. Your suppliers not there? Let us know and we'll get in contact with them!



**What a wonderful 2 days! Met some great people, too many highlights to count and a brilliant Exhibition Hall.**

**Chiara Khan**

Ethical Building Compliance, Safety and Quality Assurance Professional







”

A great two day Conference that delivered a massive amount of **useful information**. LiveWest strive to deliver to the highest standards, this only endorses that.

**John McLaughlin**  
M&E Manager, LiveWest



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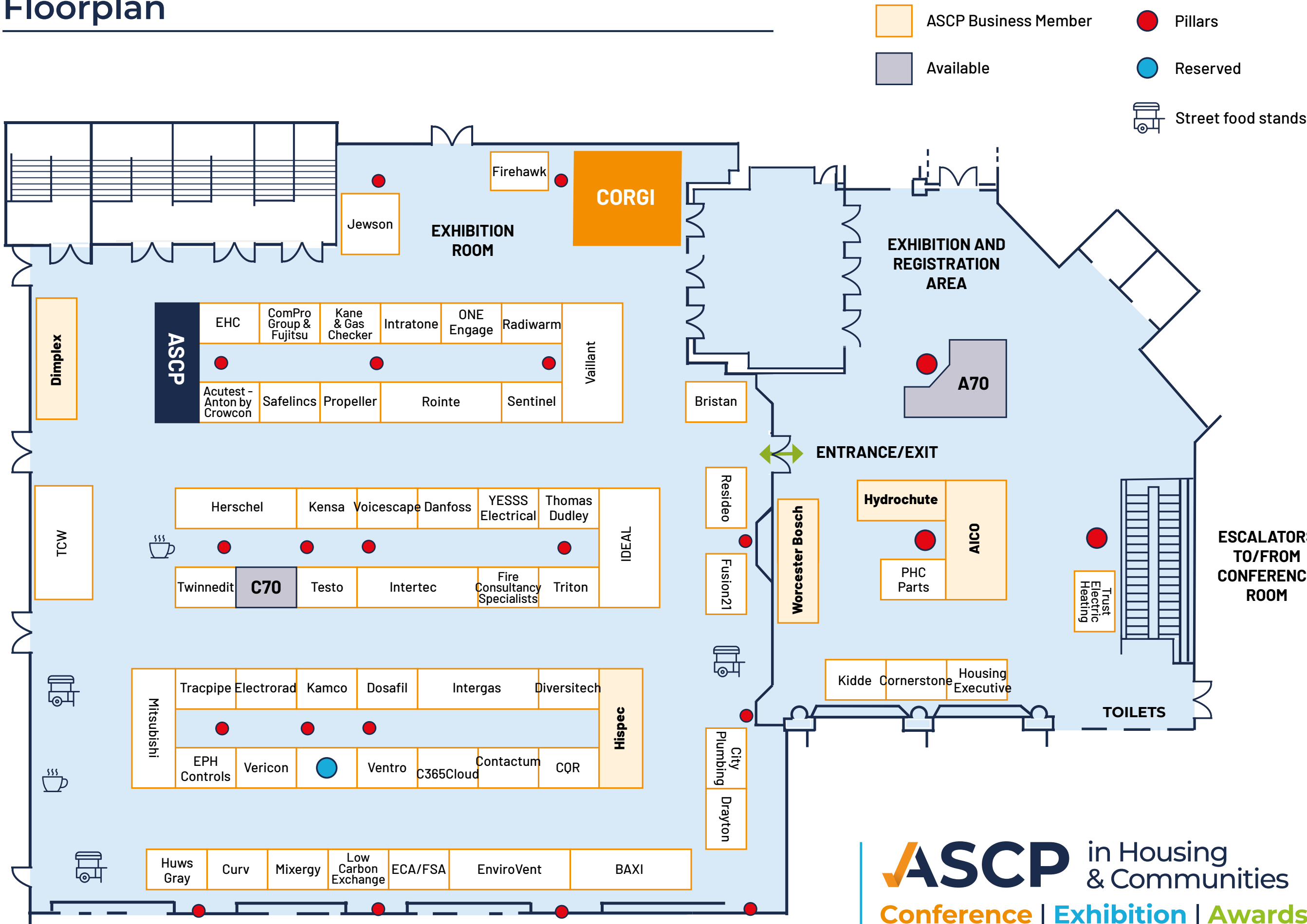
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EXHIBITION



**ASCP** in Housing & Communities  
Conference | Exhibition | Awards

11-12 June 2024 | Celtic Manor, Newport



# Speaker Biogs

**ALEX NOBLE**



**Head of Learning and Technology – ASCP**

In this fast-evolving landscape of learning and technology, my journey has been anything but linear. From health and safety to quantity surveying and now back again in the compliance space - via a detour to the murky world of finance - learning has always been on my mind. When your experience covers manually inspecting a billion-pound bank transfer end to end but also designing animated gifs covering fire safety, there is always a breadth of experience and knowledge to bring to a situation.

**ALISON SILVERBACK**



**Heating Contract Lead – The Havebury Housing Partnership**

Before working in housing, I was a project manager for a garden designer and delivered two Hampton Court Flower Shows and one Chelsea Flower Show, where we achieved a gold medal. Following a change in circumstances, I joined Havebury as a gas administrator. At this point, I didn't know much about social housing or compliance but a lot about delivering great customer service. Through hard work and continued development from Havebury, I now manage our gas compliance and heating contract. Keeping our residents safe is our main priority, and I am proud to play a big part in this.

**ANDY FARQUHAR**



**Senior Heat Pump Product Manager – Ideal Heating**

Andy is the senior product manager for the domestic heat pump products at Groupe Atlantic UK (Ideal Heating). With a master's degree in renewable engineering and over 12 years' experience in the heat pump industry, Andy and his team are responsible for managing Ideal Heating's UK and ROI heat pump product portfolio. 'Helping our customers transition to low temperature heating isn't just providing great products. Our experience in Europe has shown us that training, customer service and a national fleet of service engineers are crucial to the successful adoption of heat pump technology in the UK.

**BEX GIBSON**



**Building Safety Delivery Manager – LiveWest**

Bex Gibson, an accomplished professional in Building Safety, has been deeply immersed in the field for over two years. Engaged and practical, she actively contributes to industry groups, championing best practices and BIM (Better Information Management!). Bex played a key role in establishing the LiveWest Building Safety Team and successfully leads programmes of work in Higher-Risk Buildings. Beyond work, she enjoys long-distance walks and is a skilled musician.



# Speaker Biogs

## CALUM MANSELL



### Technical Safety Manager, Electrical – CORGI Technical Services

Calum has 20+ years of experience in the electrical industry, from Apprentice, to Electrician, then Electrical Tutor along with stints as an Electrical Compliance Manager at two social housing providers. Calum recalls one notable project as being appointed as M&E project manager for Oxford City Council on the multi-million-pound redevelopment of Oxpens Car Park, which he described as extremely challenging yet rewarding. Currently Electrical Technical Safety Manager at CORGI, Calum supports social housing providers with quality control, training and consultancy whilst acting as the AESM representative on a host of committees and working groups, including the WRAG, ECA, and EAS.

## ELSPETH GRANT



### CEO - Triple A Solutions

Elspeth has been delivering programmes for complex legislative issues such the delivery of evacuation plans for disabled people from high-rise social housing assisted general needs accommodation for the past 18 years. Elspeth is a member of the Building Safety Regulator Building Advisory Committee and has previously sat on the Home Office EEIS Evacuation & Fire Safety Working Group; BSI Steering Group for PAS79-2 Fire Risk Assessment Housing Code of Practice, was a B/559 Committee Member and also a reviewer of BS9991: Fire Safety in the Design, Management and Use of Buildings Code of Practice and the NFCC Simultaneous Evacuation Guidance.

## CLAIRE HEYES



### President – ASCP Group

Claire is President of the ASCP Group. She has in-depth knowledge of safety issues as they affect senior management and is passionate about raising awareness of these issues at all levels. Claire founded the Associations to bring together safety and compliance professionals, facilitating best practice sharing and working as one to raise standards in the industry.





# Speaker Biogs

## EMMA WILLEY



### Managing Director - ACS Group of Companies

With three decades in the Health & Safety industry, Emma is a key player in tackling real risk vs. perceived risk, especially in asbestos remedial works. Emma's journey evolved from asbestos site technician to Managing Director in April 2023. Holding a degree in Mathematics and Management from St Andrews University, Emma's career spans every role in asbestos testing. Her hands-on approach includes sweating in enclosures, crawling through ducts in full PPE, and contributing significantly to residential, commercial, and industrial settings. Emma is also actively developing wellbeing management systems for the asbestos industry. Incorporating her good humour with wealth of experience, this is a talk not to be missed.

## FLEUR WHITTINGHAM



### Property Director - Connexus

Fleur is passionate about Social Housing, with a particular focus on ensuring customers are safe and feel safe in their homes. While writing up her PhD thesis in Psychology, she fell in love with the sector and the opportunity to genuinely make a difference for customers. In a career spanning 20 plus years she is proud to have worked with colleagues and organisations across the sector, including the ASCP, to collectively drive-up safety standards. Fleur continues to play a key role at Connexus, where she is leading on the transformation of services delivered by the inhouse contractor, bringing innovation and new technology to improve the customer journey.



## GARY PARKER



### Head of Technical Standards – ECA

Gary, a Chartered Electrical Engineer and Member of The IET and CIBSE, heads up the Technical department at the ECA, the UK's largest Trade Association for the electrotechnical sector. He has worked in the construction industry for over 25 years in various roles, starting his career as an apprentice electrician working in heavy industry including chemical sites, new build major projects such as hotels, stadiums and offices. Gary's experience spans other sectors including water treatment, education and auditing as well as working in Europe. He represents ECA on numerous British, European and International committees.



# Speaker Biogs

IAN  
THOMSON



**Executive Director of Assets - Magenta Living**

Ian has held positions at Director level in a number of North West Housing Associations, with responsibility for Landlord Compliance, throughout his 34 years in the Housing sector. Ian is a passionate member of the ASCP and has always come from a standpoint that Compliance and ensuring tenants, colleagues and contractors are safe in their homes and place of work is our No 1 priority.

JEMMA  
TENNANT



**Technical Manager – SMS Environmental Ltd**

Jemma started her career managing on site water processes in a local papermill. She has since worked in a range of positions from sales, servicing, technical, and operations management, to consulting, training, technical support and troubleshooting. She is also a renowned expert within the sector as a representative of the Water Management Society at the LCA Management Committee, and a member of other committees including Waterline and the Technical Committee. Jemma set up the Scottish Legionella Focus Group - a not for profit organisation helping support colleagues in the public sector manage Legionella in their workplace. In June 2024 Jemma became Chair of the Water Management Society.

ISOBEL  
AMES



**Social Housing Health, Safety and Repairs – Department for Levelling Up, Housing and Communities**

Isobel heads up the Social Housing Health, Safety and Repairs team at the DLUHC, and has been in the department since 2019. Her team is currently responsible for Awaab's Law (timescales for repairs in the social rented sector). Previous projects include the introduction of the Smoke and Carbon Monoxide Alarm (Amendment) Regulations 2022 and the publication of the consultation on electrical safety in the social rented sector.

LACHLAN  
MCLEAN



**Partner, Higher Court Advocate (Civil) - Forbes Solicitors LLP**

Lachlan McLean is a Partner and Solicitor-Advocate specialising in Social Housing Management, Leasehold, Property and Construction Disputes. He qualified as a solicitor in 2008 and obtained Higher Rights of Audience in 2012. He has spent his entire legal practice at Forbes Solicitors, starting out as a paralegal applying for gas access injunctions. Many of Lachlan's family come from an engineering background, and this is perhaps why he enjoys solving technical problems in the legal arena (as well as explaining the Rubik's cube which is habitually sat on his desk in the office).



# Speaker Biogs

## MARK DUFFY



### Technical Safety Manager – CORGI Technical Services

Mark began his engineering career with British Gas in 1990, and after leaving them in 1998, he continued on to roles involving quality control, supervision and then management. Mark’s experience includes the development of the ACS gas training scheme, providing building services training for several awarding bodies and commercial companies, incident investigation, compliance consultancy and DSEAR risk assessments.

## MATT SHARP



### CEO – ASCP Group

Guided by the belief that everyone deserves to live in a warm and safe home, Matt has led the Association of Safety and Compliance Professionals (ASCP) as Group CEO since October 2022. His journey with ASCP began as a non-executive director, where he offered strategic insights rooted in his strong conviction towards dignity and respect in housing. With over 25 years of experience in fostering growth and implementing change, Matt’s approach as a leader is pragmatic and focused on collaboration. He prioritises understanding and addressing the challenges faced by members and customers, aligning with their goals to advance the safety and compliance movement. At this pivotal time for the sector, Matt’s leadership is driven by a clear ‘why’: ensuring safe, dignified living conditions for all.

## MARK SAYER



### Director of Safety & Resilience – Abri

Mark entered the Housing Sector in 2019. He is currently the Director of Safety & Resilience at Abri and a Non-Executive Director with Citizen. Mark’s career path has followed the mantra that *‘the unusual jobs are the best’*. For Mark, career highlights have been his formative years in the Royal Army Medical Corps, working with the Police Service on safety procedures for firearms and ‘hard-stop’ operations and, coming full circle, now volunteering with the Ambulance Service as a first responder. In-between, he’s been a safety director for FTSE 100/250 companies.





# Speaker Biogs

## MIKE SMITH



### Director of Technical and HS&E – ECA

Mike has enjoyed over 40 years within the electrical contracting industry. He became ECA's Technical Director in 2019. Mike previously held a variety of senior roles at SES Engineering Services. Mike is a Director and trustee of NET the National Electrotechnical Training charity. A member of ECS steering committee the Electrotechnical partner organisation of CSCS. A member of the managing committee of EAS who are responsible for the specification for third party certification bodies. A member of various British Standards committees including BS8670 for competency frameworks and organisational capability. Currently electrotechnical chair of CSG Working Group 2 for installers responding to the recommendations following Grenfell.

## PAUL HONEYMAN



### Head of Product Management – Vaillant

Paul has developed his career in the heating industry over the last 20 years with experience across service, sales and product management. For over a decade, Paul has launched an array of products for Vaillant Group UK, from boilers and heat pumps including Vaillant's first hybrid heat pump to ancillary products, building his vast knowledge of the UK HVAC industry. Today, Paul is Head of UK Product Management at Vaillant UK, leading the team delivering new products ready for a low carbon future.



## STEPHANIE SMITH



### Professional Development Coach

Stephanie is a highly experienced coach, working with individuals and teams on leadership and change. In 2010, after 14 years working on behavioural and business change in the water and telecoms industries, Stephanie set up her own coaching business supporting leaders to understand themselves and others better and thereby create healthier, happier workplaces. Her coaching focuses on confidently and competently navigating changes and challenges both in and outside work.



# Speaker Biogs

**TARA JONES**



**Compliance Manager – Gloucester City Homes**

Tara Jones is an accomplished Compliance Manager with 10 years of dedicated service in Social Housing at Gloucester City Homes. Her expertise is in ensuring resident safety, risk management, and maintaining a high standard of compliance. With a keen eye for detail and a passion for safety within our communities, Tara has successfully navigated a range of challenges to enhance our housing services. Tara currently holds a Level 4 Diploma in Asset and Building Management Compliance, further enhancing her qualifications in the field.

**DR.URBAIN BRUYERE**



**Safety Leadership Influencer - Safety Curiously**

With degrees and experience in engineering and social sciences, Urbain knows that our brains don't remember boring things, and he is on a mission to make safety memorable by bringing storytelling, striking visuals and comedy. He has extensive experience in leading global safety improvement programmes in BP, Anglo American and GSK, where he held vice-president-level roles. He is currently a Partner at ERM. Urbain started his career in offshore Oil and Gas operations and was part of the initial remedial team for the 2005 BP Texas City Explosion. He earned an executive doctorate at the University of Pennsylvania, researching how teams can improve safety and productivity by adapting to real-world complexity. He's also a Fellow of the Institution of Chemical Engineers.

**TREVOR BATT**



**Technical Safey Manager – CORGI Technical Services**

Being part of the Grenfell investigation team and having investigated fatal CO incidents – Trevor has witnessed first-hand, the consequences of inadequate gas safety management. Driven by this experience plus the philosophy that everyone deserves to live in a safe warm home, Trevor developed the first Level 4 Gas VRQ to enable RSL professionals to increase their knowledge to help keep their residents and buildings safe. Trevor started his career as an engineer working directly with gas. He now advises and supports CORGI customers and ASCP Members, with gas safety issues, as well as the other areas of compliance.





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### Conference Headline Sponsor

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✉ [Stevie.Spinks@idealheating.com](mailto:Stevie.Spinks@idealheating.com)

✉ [Bill.soakell@groupe-atlantic.co.uk](mailto:Bill.soakell@groupe-atlantic.co.uk)



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#### CORGI Technical Services

With over 50 years of industry expertise in safety and compliance, CORGI Technical Services provides outstanding support and guidance to the social housing and facilities management sectors. Our services include gas and electrical quality control auditing, DSEAR risk assessment, consultancy, expert witness and incident investigation. We also deliver industry recognised qualifications and courses, as well as leading compliance software. Never compromise on safety – when you work with CORGI you work with the most qualified and knowledgeable experts in the field.

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**Women in Compliance**

Offering support, motivation and networking opportunities; empowering women in social housing and facilities management.

ask us  
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HP

ASCP 2021  
Stephanie Smith  
Coventry  
Sovereign Housing Association

**77**

Great few days at the ASCP Conference. Great to **share information and knowledge** and learn from each other. Also another excellent Women in Compliance session.

**Natalie Barnes**  
Property Safety Support Manager,  
Sovereign Housing Association

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Electrorad have been supplying electric radiators since the year 2000. Over 20 successful years later the company is still growing and experiencing fantastic sales volumes. We supply to all the major UK Electrical Wholesale companies, Housing Associations, Contractors and Developers. Electrorad have a full suite of electric heating products ranging from panel heaters to High Heat Retention storage heater.

[electrorad.co.uk](http://electrorad.co.uk)

[sales@electrorad.co.uk](mailto:sales@electrorad.co.uk)



## FireBlitz

Firehawk Alarms are the leading brand used and trusted by UK Fire Services & Vulnerable/ hearing impaired sectors. Our Smoke, Heat and CO alarm solutions are specified and used widely throughout the electrical and plumbing sectors and we are delivering innovative new products to keep people safe in their homes

[fireblitz.co.uk](http://fireblitz.co.uk)

[brett@fireblitz.co.uk](mailto:brett@fireblitz.co.uk)



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As a social enterprise, we believe in procurement with purpose. We specialise in efficient and impactful public sector procurement through frameworks that deliver social value you can see. By working with us, you can protect your community and give them the space to thrive through safer buildings that meet building compliance and safety requirements. Talk to us to find out more.

[fusion21.co.uk](http://fusion21.co.uk)

[info@fusion21.co.uk](mailto:info@fusion21.co.uk)



## EnviroVent Ltd

Tackling disrepair problems and providing permanent solutions to cure condensation and mould problems. With over thirty years' experience, EnviroVent are market leaders in the social housing sector, working with over 500 Registered Providers involved in reactive maintenance, energy efficient retrofit, capital investment projects and new build developments.

[envirovent.com](http://envirovent.com)

[socialhousing@envirovent.com](mailto:socialhousing@envirovent.com)



## Fire Consultancy Specialists

Established in August 2020, Fire Consultancy Specialists was founded with a passion for creating a safer future. The beginning of Fire Consultancy Specialists stemmed from the realisation that the realm of fire safety and engineering would be forever changed following the Hackitt Report. Both the directors, and our employees, all share the same passion to deliver compliance and protect life.

[fireconsultancyspecialists.co.uk](http://fireconsultancyspecialists.co.uk)

[info@firecsgroup.co.uk](mailto:info@firecsgroup.co.uk)



## Gas Checker Software

Gas Checker produces many PDF digital gas reports, electrical safety reports and workflow management to Local Authorities, maintenance contractors and a whole host of tradesman. Trusted by many, small, medium and large organisations such as Wrexham Council, Luton Council and Tesco - enabling them to improve productivity, compliance and to transform the way they operate.

[gaschecker.co.uk](http://gaschecker.co.uk)

[sarah@gaschecker.co.uk](mailto:sarah@gaschecker.co.uk)



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[www.gaschecker.co.uk](http://www.gaschecker.co.uk)

## EPH Controls

EPH Controls supply a wide range of controls including thermostats, programmers, TRVs, underfloor heating controls, hot water controls and much more. Products are supplied with EPH market leading 5 year warranty and best in class technical support.

[ephcontrols.co.uk](http://ephcontrols.co.uk)

[sales@ephcontrols.co.uk](mailto:sales@ephcontrols.co.uk)



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Fujitsu General Air Conditioning are a total solution provider to the heating, ventilation, and air conditioning sectors. Recognised throughout the industry for its customer service and quality of low carbon technology products. We are delighted to be showing our new ASHP range and to be working closely with Compro Group in providing low carbon solutions to the social housing sector.

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**Lee Duty**

Head of Service Programme Works & EICRs,  
Platform Housing Group



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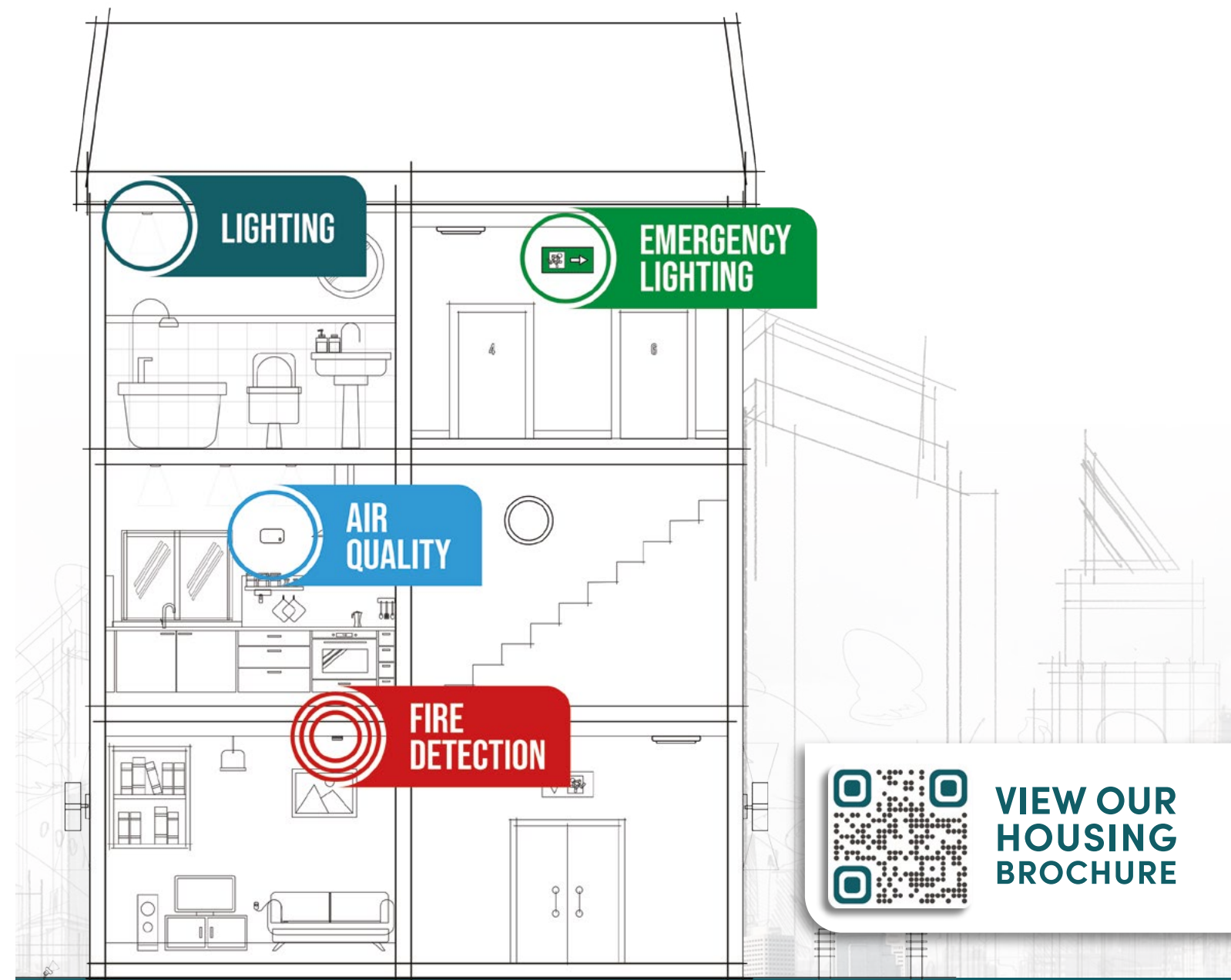


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[herschel-infrared.co.uk](https://herschel-infrared.co.uk) ➔

[sales@herschel-infrared.com](mailto:sales@herschel-infrared.com) ➔



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Huws Gray Supply Chain Solutions is the Public Sector specialism within Huws Gray Ltd. We have over 200 Public Sector partners within our customer base. They are all provided with a bespoke service solution that aligns with the requirements of their operation and ensures that the 'Right Product, is in the Right Place, at the Right Time'.

[supplychainsolutionsuk.com](https://supplychainsolutionsuk.com) ➔

[partnering@huwsgray.co.uk](mailto:partnering@huwsgray.co.uk) ➔



## Integrated Solutions at City Plumbing

Integrated Solutions provides repair and maintenance material supply chain solutions first time, on time, and in full. Through our network of trusted brands: City Plumbing/ PTS, DHS and National Shower Spares we deliver effective products and solutions. With 360 branches providing plumbing, heating, spares, electrical and renewable products supported by our internal distribution hub, and fleet of vehicles to meet your needs.

[integratedsolutions.co.uk](https://integratedsolutions.co.uk) ➔

[dave.terrill@ptsplumbing.co.uk](mailto:dave.terrill@ptsplumbing.co.uk) ➔



## Hispec

ASCP Business Member

Hispec are one of the fastest growing brands in the UK Fire & Safety Market, providing high quality solutions for all variants of Registered Social Landlords. Their product offering includes Commercial & Domestic Smoke Detection & Remotely Monitored Emergency Lighting Systems & Products. All products are designed and developed in Chorley, Lancashire to ensure full compliance and quality assurance.

[hispec.co.uk](https://hispec.co.uk) ➔

[customerservices@hispec.co.uk](mailto:customerservices@hispec.co.uk) ➔



## Hydro Chute

ASCP Business Member

Refuse chute fire manufacture, fire compliance, maintenance & technical training (british standards, legislation & regulation). Chute design, repair & replacement in occupied buildings.

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## Housing Executive

Housing Executive is the national publication for social housing professionals. Through our bi-monthly magazine and website, reaching a combined print and digital readership of over 130,000 each month, we bring you the latest news, exclusive interviews, and thought-provoking articles and insights from the key thinkers, doers and decision makers in the social housing sector.

[housingexecutive.co.uk](https://housingexecutive.co.uk) ➔

[anthony.snagg@housingexecutive.co.uk](mailto:anthony.snagg@housingexecutive.co.uk) ➔



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Intatec, with over 30 years of experience in the UK heating and plumbing industry, has been partnering with some of the World's best manufacturers. With over 10,000 heating and plumbing products in our range, we are confident that we can offer a solution for any heating or plumbing situation. Intatec are also a leading manufacturer of Heat Interface Units The Hiper II HIU is currently the only HIU to be registered for the 2023 BESA Test.

[intatec.co.uk](https://intatec.co.uk) ➔

[sales@intatec.co.uk](mailto:sales@intatec.co.uk) ➔





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Intratone is a leading manufacturer of cloud-based access control solutions, offering GSM door entry technology, video intercoms, proximity readers, and digital noticeboards. With quick installation and remote management via a free cloud portal, Intratone's wireless system is an eco-friendly and cost-effective solution. Residents can control access via their mobile devices, and vandal-proof equipment -SBD approved- ensures their security.

[intratone.uk.com](http://intratone.uk.com)

[mrobillard@intratone.uk.com](mailto:mrobillard@intratone.uk.com)



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[kane.co.uk](http://kane.co.uk)

[sales@kane.co.uk](mailto:sales@kane.co.uk)



## Low Carbon Exchange

Low Carbon Exchange Training is dedicated to keeping our 58 directly employed engineers at the forefront of industry advancements through comprehensive internal training programs. Simultaneously, our external training initiatives empower diverse workforces to make meaningful contributions toward achieving net-zero goals

[lowcarbonexchange.com/training-academy](http://lowcarbonexchange.com/training-academy)

[paul.matthews@lowcarbonexchange.co.uk](mailto:paul.matthews@lowcarbonexchange.co.uk)



## Jewson Partnership Solutions

At Jewson Partnership Solutions, we support the Social Housing sector by partnering with Registered Providers and Public Sector organisations to create bespoke solutions for materials supply to help them to efficiently maintain and develop their housing stock.

[jewsonpartnershipsolutions.com](http://jewsonpartnershipsolutions.com)

[publicsector@jewson.co.uk](mailto:publicsector@jewson.co.uk)



## Kensa Contracting

Kensa Contracting was established in 2013 and is an award-winning specialist delivery partner and contractor for communal heating with district ground source heat pumps. Offering unrivalled experience and expertise, Kensa Contracting delivers a complete solution including design, specification, project management, householder liaison, specialist sub-contractor supervision, equipment supply, commissioning, and support with access to subsidies.

[kensacontracting.com](http://kensacontracting.com)

[info@kensacontracting.com](mailto:info@kensacontracting.com)



## Mitsubishi Electric

At Mitsubishi Electric, we have over 100 years of experience in providing reliable, high-quality products. We are a recognised world leader in the manufacture, marketing and sales of residential heating and have a range of renewable heating products available. Our Ecodan range of air source heat pumps deliver efficient, renewable heating to homes - a perfect option for social housing providers looking to upgrade to a more energy efficient system.

[www.ecodan.co.uk](http://www.ecodan.co.uk)

[heating@meuk.mee.com](mailto:heating@meuk.mee.com)



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Established in 1984, Kamco supplied their first descaling pump in 1986, and developed the first truly portable Clearflow pump with flow reversal in 1992. Since 2012 all pumps and accessories have been designed, developed and built out of our St Albans production facility. Kamco are the market leader in powerflushing technology.

[kamco.co.uk](http://kamco.co.uk)

[info@kamco.co.uk](mailto:info@kamco.co.uk)



## Kidde

Leading manufacturer of fire and life safety products, Kidde Safety Europe has extended its range to include wireless radio frequency (RF) enabled alarm solutions including the new Cavius relay Interface. The recent Cavius-branded additions to the range further enhance Kidde's portfolio of smoke, heat and carbon monoxide (CO) alarms to offer greater flexibility and choice for residential system installations.

[kiddesafetyeurope.co.uk](http://kiddesafetyeurope.co.uk)

[admin.kiddesafety@carrier.com](mailto:admin.kiddesafety@carrier.com)





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We develop sustainable technology solutions which provide the best interaction between homes and the grid to save carbon, save cost and maximise comfort. Our smart hot water solutions are designed to heat what the home needs, with any energy source, at anytime in the cylinder's lifetime.

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PHC Parts is an independent industry-leading provider of quality HVAC components and accessories. With a history of serving professionals, facility management, contractors, builders, and DIYs, we have established ourselves as a reliable and trusted supplier in the HVAC industry. With an unwavering commitment to excellence, a diverse product range, and exceptional customer support, we are your one-stop-shop for all your heating, plumbing, renewable, bathroom and cooling needs.

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A technology partner for social landlords of all sizes, Propeller provides powerful solutions to simplify management and compliance across Fire Door Safety, Gas, Electrical, Renewables and more. Harnessing the power of the Cloud, QR codes for asset management and digital certification as well as intelligent workforce optimisation, choose Propeller to help your housing organisation achieve robust compliance data while keeping your tenants safe.

[propellerpowered.co.uk](https://propellerpowered.co.uk) ➔

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[tracpipe.co.uk](https://tracpipe.co.uk) ➔

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At Project CÜRV, we offer a seamless blend of comfort, style, and energy efficiency. With a focus on cutting-edge green technology, including Infrared Heating Panels, Air Sourced Hot Water Cylinders, EV Chargepoints, In-Roof Solar Systems, and Battery Power Storage. Achieving maximum energy efficiency and drastically reducing energy bills is at the heart of what we do.

[projectcurv.co.uk](https://projectcurv.co.uk) ➔

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## ONE Engage

ONE Engage is an innovative digital tool that connects residents, landlord's safety teams and the Fire & Rescue Service. Co-funded by Innovate UK, ONE Engage enables duty holders to fulfil their requirements under the latest building safety legislation, empowers the residents' voice and ensures critical safety information is available to the Fire & Rescue Service to inform emergency responses situations.

[one-engage.io](https://one-engage.io) ➔

[Jason.whittall@oneltd.com](mailto:Jason.whittall@oneltd.com) ➔

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[rointe.com/uk](https://rointe.com/uk) ➔

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We are committed to driving up safety standards and providing forward-thinking solutions to our customers. Our qualified team conduct comprehensive fire door inspections, offer fire door measuring services, made-to-measure fire doors and installation. Our range of over 6000 products and services including P50 Service-Free Fire Extinguishers, evacuation equipment and fire risk assessments, ensures we support our customers to make improvements tailored to their environment.

[safelincs.co.uk](https://safelincs.co.uk) ➔

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Testo are setting standards in test & measurement technology for many sectors within HVAC/R. From gas safety for boiler servicing, through to the emerging heat pump sector, and also buildings diagnostics such as ventilation testing, mould identification and thermal imaging.

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[sentinelprotects.com/uk](https://sentinelprotects.com/uk) ➔

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[trustelectricheating.co.uk](http://trustelectricheating.co.uk)

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[vericonsystems.com](http://vericonsystems.com)

[hello@vericonsystems.com](mailto:hello@vericonsystems.com)



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YESSS offer a full range of support services in.

[yesss.co.uk](http://yesss.co.uk)

[paul.halbert@yesss.co.uk](mailto:paul.halbert@yesss.co.uk)



## Twinnedit

Twinnedit is an award winning & affordable solution to help building owners to deliver the 'Golden Thread' & evidence their Building Safety Cases. Developed in partnership with housing associations and with input from regulators, emergency services & resident groups, Twinnedit is a Digital Twin of your property that brings together data we create, combining it with your own existing information.

[twinnedit.com](http://twinnedit.com)

[olivia.verner@deeo.co.uk](mailto:olivia.verner@deeo.co.uk)



## Voicescape

By combining automation technology, behavioural insights and data science, Voicescape creates customer communications that help drive substantial operational efficiencies and service level improvements. Social landlords can connect with their communities - at scale - across major customer touchpoints, including: collecting rent and reducing arrears and also confirming and re-booking mandatory safety appointments.

[voicescape.com](http://voicescape.com)

[hello@voicescape.com](mailto:hello@voicescape.com)



## Ventro Group

Ventro is leading the way for Fire Safety within the UK, specialising in both Active and Passive fire protection within the public and private sectors. Providing building owners with an approach that covers surveys, installation and maintenance and gives them a full golden thread of information for their building safety report.

[ventrogroup.com](http://ventrogroup.com)

[contactus@ventrogroup.com](mailto:contactus@ventrogroup.com)



## Worcester Bosch

ASCP Business Member

Worcester Bosch, a UK market leader in boiler and home heating technology, is committed to the highest standards of manufacturing. Its high-quality portfolio spans gas and oil boilers, heat pumps, hybrids, air con and smart controls. It also supports heat networks from plant room to end-user, thanks to its commercial heating solutions and heat interface units (HIUs).

[worcester-bosch.co.uk](http://worcester-bosch.co.uk)

[exhibitions.worcester@uk.bosch.com](mailto:exhibitions.worcester@uk.bosch.com)



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